

Prior to installing the Q-Stress Network Proxy Windows Service, ensure the Q-Stress application is installed on the computer. Installation instructions can be found in the Q-Stress User Manual.

Once the Q-Stress application is installed, install the QStressNetworkProxy Windows service from the Z200+ installation CD.

Installation

1. Install the Visual C++ 2013 Runtime by running the executable file, **vcredist_x64.exe**, which can be obtained from the Z200+ software CD.
2. From the installation CD, run **setupVx_x_x.exe** as an administrative user.
3. Follow the prompts to install the service. It is recommended to restart the computer after installation.

Note: The install location is: C:\Program Files\Mortara Instrument\QStressNetworkProxy. The QStressNetworkProxy service is installed as an automatic service on the computer.

4. After the installation is complete, go to: **C:\Program Files\Mortara Instrument\QStressNetworkProxy**, and with administrative rights run the application, **QStressNetworkProxy (x64).exe**. This will install required software, if necessary.

Note: The service saves logs to: C:\ProgramData\Mortara Instrument X-Scribe\Logs. This is the same folder used for the Q-Stress application logs. The log file names will follow the naming convention Z200PlusProxy_LogFile_#.txt where '#' is the day of the current month.

5. Once the software is installed, connect the AC power cord to the AC connector on the printer and to the isolation transformer.
6. Connect one end of the USB cable to the USB B connector on the Z200+ thermal printer and the other end to the USB A connector on the back of the Q-Stress computer.

7. If installing on Windows 10, installation is complete. If installing on Windows 7 or 8 complete steps 8-11.
8. From the CD, copy the folder **Driver for Windows 7** to the installation folder C:\Program Files\Mortara Instrument\QStressNetworkProxy\.
9. Open **Device Manager** and right click on the HCC-Embedded device listed under *Other devices* and select **Update Driver** from the menu.
10. Choose **Browse my computer for driver software** and then browse to the folder just copied, C:\Program Files\Mortara Instrument\QStressNetworkProxy\Driver for Windows 7, and click **Next**.
11. After the installation, a window will open: *Windows has successfully updated your driver software*. This can be confirmed with a new entry of, Hillrom Z200 Serial, under **Device Manager – Ports**.

For further assistance, please contact Hillrom Customer Service:
mor_tech.support@hillrom.com or 1.888.667.8272.