

**Baxter**  
**Welch Allyn**  
**Spot**  
VISION SCREENER



## SMARTCARE SERVICES

### SMARTCARE SERVICES PROGRAM FOR THE **WELCH ALLYN SPOT** VISION SCREENER

A support service program designed to help protect your investment and keep your vision screening program up and running.

Worry less about interruptions or unexpected costs caused by equipment that is out for repair or maintenance. **SmartCare** Services delivers the right combination of services to help minimize equipment downtime.

### SMARTCARE SERVICES PROGRAM INCLUDES:

- **Expert Repair Services:** Baxter technicians will perform a comprehensive check-up, make repairs and return your device to optimal condition.
- **Accessory Protection:** Upon return of broken, eligible accessories, Baxter will replace one of each eligible accessory per year. If a device has more than one eligible accessory, we will replace each accessory, one time per year.
- **Accidental Damage:** Includes drop protection or damage caused by everyday use.
- **Free Shipping:** All costs associated with shipping the product will be covered.
- **Remote Technical Support:** Trained technical staff will utilize the Service Tool to troubleshoot issues and download updates to your device.

## SmartCare Services program options for the Spot Vision Screener:

PART NUMBER	DESCRIPTION	LENGTH OF COVERAGE	COST PER YEAR <sup>1</sup>	TOTAL LIST PRICE
S1-VS100	VS100 <b>Spot</b> vs. Comp Partner Program	1 Year	\$386.00	\$386.00
S1-VS100-2	VS100 <b>Spot</b> vs. Comp Partner Program 2 Year	2 Years	\$376.50	\$753.00
S1-VS100-5	VS100 <b>Spot</b> vs. Comp Partner Program 5 Year	5 Years	\$365.00	\$1,825.00

<sup>1</sup> The total term cost is due at time of sale; this breakdown is meant to show you the annual value of each package over the program terms.

## Suggested fees beyond the standard warranty [for reference only]:<sup>2</sup>

SERVICE/MATERIAL NUMBER	DESCRIPTION	SERVICE FEE, REPLACEMENT LIST PRICE
<b>Basic Service Fee</b>	Includes minimum service: cleaning, diagnostics, written estimate, functional testing and ground return shipping	\$290.00
<b>Drop Repair Fee</b>	Drop device repair fee	>\$1,500.00 <sup>3</sup>
<b>Battery Replacement</b>	Battery replacement service	\$154.00
<b>Loaner Fee</b>	Loaner device fee <sup>4</sup>	\$348.25
<b>LCD/Touch</b>	LCD/Touchscreen service	\$510.50
<b>Range Finder</b>	Range finder replacement	\$214.00
<b>Main Board</b>	Main board service	\$649.25
<b>VS100 Housing Service</b>	Replacing the housing or casing	\$173.50
<b>VS100 Camera/Window Service</b>	Anything within the camera path that needs to be replaced	\$345.00
<b>VS100 Harness Service</b>	Internal cable/harness replacement	\$82.00
<b>VS100 Miscellaneous Service</b>	Items that don't fall under other operations	\$46.00

<sup>2</sup> Devices with serial numbers less than 15000 are no longer serviced.

<sup>3</sup> Estimated drop service fee

<sup>4</sup> Loaners provided for repair events only.

## Program coverage versus the standard warranty:

	STANDARD 1ST YEAR WARRANTY COVERAGE	SMARTCARE SERVICES PROGRAM COVERAGE
Term (Years)	1	1, 2, 5
Repair Parts and Labor	✓	✓
Overnight Loaner Device	—	✓
Accidental Damage	—	✓
Expedited Priority Shipping	—	✓
Accessory Protection	—	✓
Remote Technical Support	—	✓

Your authorized Baxter distributor can order **SmartCare** Services agreements. An activation card for each agreement will be shipped to you. Upon receipt of the activation card, go to [hillrom.com/activatesmartcare](https://hillrom.com/activatesmartcare) to fill out the form and activate your **SmartCare** Services.

Visit [hillrom.com/en/services/smartcare](https://hillrom.com/en/services/smartcare) for more information and a complete listing of available **SmartCare** Services programs. Covered accessories and entitlements are subject to change without notice. Prices effective until September 30, 2025.

## For more information, please contact your local distributor or Baxter sales representative at 1-800-535-6663.

Baxter reserves the right to make changes without notice in design, specifications and models. The only warranty Baxter makes is the express written warranty extended on the sale or rental of its products.

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