

Baxter

SMARTCARE REMOTE MANAGEMENT



REMOTE CONTROL

Take control of the health and well-being of your connected monitors by proactively managing them from a single, remote location.



THE HEALTH OF YOUR PATIENTS RELIES ON THE HEALTH OF YOUR TECH

Downtime with patient monitoring devices isn't simply an inconvenience or nuisance. It stands in the way of your clinical teams' ability to provide care for patients.

Inadequate medical device software management can delay a facility's response to safety alerts, allow cybersecurity vulnerabilities to be exploited and impact patient safety.¹

SMARTCARE REMOTE MANAGEMENT IS AVAILABLE FOR:



Welch Allyn
Connex
Spot Monitor



Welch Allyn
Connex Vital
Signs Monitor



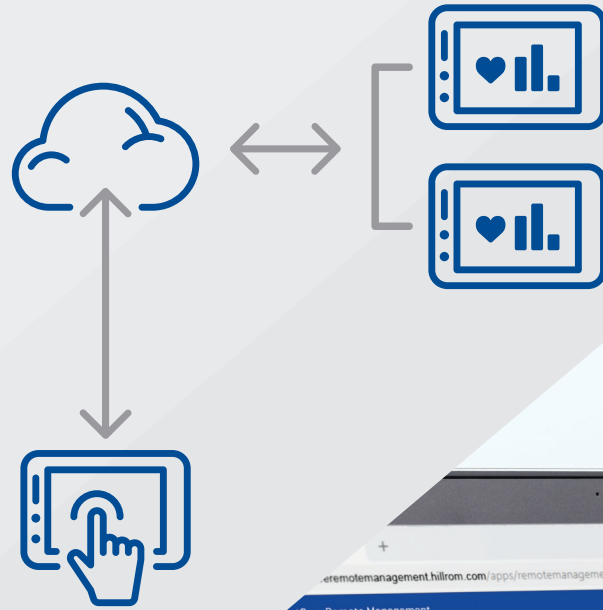
Welch Allyn
Connex Integrated
Wall System

PROTECT YOUR VITAL MONITORS

Getting patients back on their feet means ensuring your fleet is functioning at its finest. Having consistent and timely management of your connected monitors allows you to better allocate your service team's resources.

HOW IT WORKS*

SmartCare Remote Management is a platform that enables you to remotely manage and support your Baxter products. You can access and manage device service data for your connected vital signs monitors from one central location. It is a secure, cloud-based system that can scale to fit your facility's management requirements. **SmartCare** Remote Management never stores or transmits patient health information.



SmartCare Remote Management

Organization: Demo 3
Demo 3 Subname

Asset type: Connex Spot Monitor (CSM)

Type	Status	Custom Label	Firmware	Config file	Asset tag	Serial number
CSM	▲	Med-Surg-CSM-undefined	1.42.00-A0003	Demo_3_v5.0	F9204	PY650283533CSM1
CSM	▲	Med-Surg-CSM-undefined	1.42.00-A0003	Demo_3_v5.0	F4340	PY64028234201CSM1
CSM	▲	ER-CSM-undefined	1.42.00-A0003	Demo_3_v5.0	F4903	PY6210984524CSM1
CSM	▲	Med-Surg-CSM-undefined	1.42.00-A0003	Demo_3_v5.0	F1117	PY54851483290CSM
CSM	▲	Med-Surg-CSM-undefined	1.42.00-A0003	Demo_3_v5.0	F5777	PY3987244826CSM
CSM	▲	Med-Surg-CSM-undefined	1.42.00-A0003	Demo_3_v5.0	F3357	PY6380223949CSM
CSM	▲	Med-Surg-CSM-undefined	1.42.00-A0003	Demo_3_v5.0	F8156	PY55683177919CSM
CSM	▲	Med-Surg-CSM-undefined	1.42.00-A0003	Demo_3_v5.0	F3085	PY2020569204CS
CSM	▲	Med-Surg-CSM-undefined	1.42.00-A0003	Demo_3_v5.0	F1497	PY7945912723CS
CSM	▲	Med-Surg-CSM-undefined	1.42.00-A0003	Demo_3_v5.0	F4248	PY6972987234CS
CSM	▲	Med-Surg-CSM-undefined	1.42.00-A0003	Demo_3_v5.0	F9041	PY62095599CSM
CSM	▲	Med-Surg-CSM-undefined	1.42.00-A0003	Demo_3_v5.0	F1033	PY6048110CSM
CSM	▲	Med-Surg-CSM-undefined	1.42.00-A0003	Demo_3_v5.0	F5582	PY502232CSM

Global Service Center
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TAKE CONTROL

- Allows remote access and puts you in control of device management
- Secure, cloud-based system that's scalable based on your needs
- Reduces the need to physically touch each monitor
- Access up-to-date details on deployed assets, such as firmware version, battery health, and more
- Helps address evolving clinical needs with remote configuration deployment
- Track preventative maintenance schedules to ensure each device is maintained appropriately
- Remotely locate devices throughout facilities with Access Point mapping
- Avoid manual data entry errors by importing device data into your Computerized Maintenance Management System



CONNECTED AND COMPLIANT

Security and compliance are vital to you, and your patients. With remote management, you can limit external touchpoints, prevent or reduce service calls from external sources, ensure your monitors are configured properly, and much more.

Whether you're managing connected devices in one facility, or 50, **Baxter** can help. With a customized workflow for your organization, get new control and access of your equipment.

PROTECT YOUR INVESTMENT

Time is money. Whether it's ensuring your devices are fixed correctly the first time or improving preventive maintenance efficiencies, **SmartCare** Remote Management can assist you. It's the remote portal that helps you maintain control while freeing up your team's time to focus on more pressing repairs or urgent matters.

TAKE CONTROL. VISIT [HILLROM.COM](https://www.hillrom.com) OR
CONTACT YOUR BAXTER REPRESENTATIVE TODAY.

Rx Only. For safe and proper use of the products mentioned herein, please refer to the appropriate Operator's Manual or Instructions for Use.

References

1. ECRI Institute. [2016, November 1]. Top 10 Health Technology Hazards for 2017. Plymouth Meeting, PA, United States. Retrieved from ECRI Institute: https://www.ecri.org/Resources/Whitepapers_and_reports/Haz17.pdf

*Features may vary per device. Contact your Baxter representative to learn more.

**Device limitations may limit certain functionality of SmartCare Remote Management.

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